

Thinking, Creativity, and Communication

Developing skills and knowledge about how one thinks, solves problems, demonstrates creativity, and communicates

Skill	Definition	Defined as:	Artifacts
Problem solving and Reasoning (Quantitative, Effective)	Generating, evaluating & implementing solutions to problems and drawing complex information from a variety of sources to create decisions or inform opinions	<ul style="list-style-type: none"> • Identifying a problem • Locating, gathering and organizing relevant information • Generating solutions/alternatives • Choosing a solution from the alternatives • Implementation of a solution • The use of related resources and/or data as a basis for developing solutions, decisions, and/or opinions • Demonstrates the ability to filter out “noise” and focus on the relevant and necessary resources to effectively navigate problems or to make informed decisions 	<i>Example: reflection piece on outcomes from a problem of conflict, letter of reference</i>
Thinking (Critical, Reflective, & Systems)	Using logical, attentive, and organized thought processes	<ul style="list-style-type: none"> • Demonstrating the ability to identify, analyze information, problems, questions, and/or issues based on previously understood information, concepts, and experiences • Draws conclusions and/or applies knowledge to new situations or settings 	<i>Example: reflection piece listing application or multiple layers of information</i>
Creativity and Innovation	Forms insightful work through mental, emotional, and creative processes	<ul style="list-style-type: none"> • Generating innovative solutions and employing unique analyses 	<i>Example: portfolio of creative work</i>
Communication (Verbal and Written)	Listening, speaking, and signaling so others can understand	<ul style="list-style-type: none"> • Expressing relevant information clearly, correctly, and succinctly • Using eye contact, body language, and non-verbal expression as appropriate to the person’s culture • Receiving information by attending, comprehending complex messages • Applying effective and active interpersonal communication skills • Observing and attending to nonverbal cues • Using persuasion and influence to gain commitment and ensure support for proposed ideas • Using a variety of methods to compile information and prepare written documents on paper, on computers, or adaptive devices 	<i>Example: recorded presentation, copies of communication of complex messages</i>

Personal Development and Self-Realization

Understanding and developing who you are and how who you are intersects with others and groups

Skill	Definition	Defined as:	Artifacts
Personal Beliefs (Spiritual development)	Exploring issues of purpose, meaning, beliefs, and/or faith	<ul style="list-style-type: none"> • Explores and articulates a personal belief system • Understands roles of spirituality in personal and group values and behaviors • Critiques, compares, and contrasts various belief systems • Explores issues of purpose, meaning, beliefs, and/or faith 	<i>Example: reflection piece on personal belief and purpose for pursuing academic studies related to career choice</i>
Ethics, Values, & Integrity	Incorporates dependability, honesty, and trustworthiness	<ul style="list-style-type: none"> • Incorporates ethical reasoning into action • Explores and articulates the values and principles involved in personal decision-making • Acts in congruence with personal values and beliefs • Accepts personal accountability 	<i>Example: student participates in case study project that incorporates values and ethical reasoning</i>
Self-management & Respect	Identity Awareness / Understanding	<ul style="list-style-type: none"> • Understanding self, Self-appraisal, & Goal setting (learning Reconsidered) • Time management, personal wellness, planning organization, risk taking and adaptability • To gain insight; functions without need for constant reassurance from others • Balances needs of self with needs of others 	<i>Example: student employee participated in 360 degree feedback from peers and supervisor</i>
Identity Development, Emotional Intelligence, & Resilience	Integrates aspects of identity and uses emotional information to guide thinking and behavior	<ul style="list-style-type: none"> • Integrates multiple aspects of identity into a coherent whole • Recognizes and exhibits interdependence in accordance with environmental, cultural, and personal values • Identifies and commits to important aspects of self • The ability to recognize one's own and other people's emotion, to discriminate between different feelings and label them appropriately 	<i>Example: reflection from a seminar on identity development, student completes an Emotional Intelligence assessment</i>

Leadership in Practice			
Developing a personal philosophy of leadership that includes the understanding of self, others, and community with responsibilities inherent to community membership			
Skill	Definition	Defined as:	Artifacts
Meaningful Relationships	A relationship that is of personal significance based on respect and support	<ul style="list-style-type: none"> Establishing mutually rewarding relationships with colleagues and friends by listening and considering others' points of view Treats others with respect Recognizing the need for interdependence toward the benefit of an organized group 	<i>Example: illustration of a mentor/mentee relationship or providing/receiving support from others</i>
Collaboration	Seeks the involvement and feedback of others in order to contribute to the achievement of a group goal	<ul style="list-style-type: none"> Ability to come together to accomplish a goal Working with others to complete a task Sharing of knowledge and practices 	<i>Example: use of collaboration in a major program</i>
Team Leadership	Provides guidance to a team by demonstrating exemplary behaviors	<ul style="list-style-type: none"> Ability to recognize and respond to the gifts and ideas of others, work collaboratively towards a common goal with others, and learn in multiple contexts Fulfilling commitments, attendance and punctuality, attending to details, following directions, asking appropriate questions to clarify any instructional ambiguities 	<i>Example: Stepping up to assume the responsibility in a major project</i>
Navigation of Organizational Culture	The ways an organization conducts its business, as well as the values that hold the organization together	<ul style="list-style-type: none"> Understanding the patterns and expectations of the organization to support and/or change goals, processes, and activities Participation in multiple roles or levels in an organization or group 	<i>Example: reflection piece on how the organization operates, and their role within that operation</i>

Diversity, Social Responsibility, and Civic Engagement

Developing knowledge, skills, and activism that supports and understands cultures and community engagement

Skill	Definition	Defined as:	Artifacts
Cultural Knowledge & Competence	Understand and communicate effectively within cultures	<ul style="list-style-type: none"> • Navigating conversations and environments with cultures using verbal and non-verbal communication • Identifying positive characteristics and challenges associated within identities • Navigation intraculturally and interculturally 	<i>Example: reflection about understanding of their own personal identities, and those of others</i>
Global Perspective	Understand the links between our own lives and the lives of others throughout the world in a social, political, and/or environmental context	<ul style="list-style-type: none"> • Identifying similarities and distinctions with your culture and other cultures in all three contexts 	<i>Example: reflection on cultural differences and similarities</i>
Social Justice	Advocate for a just society where all people have a right to fair and equitable treatment, support, and resources	<ul style="list-style-type: none"> • Being articulate and providing concrete examples of oppression, privilege, and power and how one advocates for equality where the results benefit all 	<i>Example: reflection from participation in an advocate role</i>
Civic Responsibility (Knowledge & Engagement)	Exemplify actions and attitudes associated with democratic governance and social participation, including participation in your community	<ul style="list-style-type: none"> • Inclusive Community – contributing to a culture where everyone is valued, heard, and respected 	<i>Example: volunteering in the community with an organization focused on a specific social issue, participating in dialogue with differing perspectives</i>