

UPS FAQ's and Video Tutorials Guide



How do I create a shipping label?

You can create a shipping label by using UPS Worldship or UPS Campus Ship

UPS Campus Ship Tutorial Videos are below:

- ✓ UPS Campus Ship Tour
<https://www.ups.com/us/en/media.page?videoId=5411033713001>
- ✓ Chapter 1: Getting Started
<https://www.youtube.com/watch?v=AxawQsj1EXE>
- ✓ Chapter 2: My Settings
<https://www.youtube.com/watch?v=CgKqlaRnzMQ>
- ✓ Chapter 3: Shipping https://www.youtube.com/watch?v=EfYE_udh0M0
- ✓ Chapter 4: Completing Your Shipment
https://www.youtube.com/watch?v=GAdqBeh_wI
- ✓ Chapter 5: Shipping History
<https://www.youtube.com/watch?v=znmEt4FHAZs>
- ✓ Chapter 6: Resources Tab
https://www.youtube.com/watch?v=ktHol_rQm7c

UPS Campus Ship Tech Support can be reached at (877) 289 6418

UPS Worldship Tech Support can be reached at (888) 553 1118

How do I see by invoices?

- ✓ Enroll in UPS Billing Center: Click here [UPS BILLING](#)
- ✓ UPS Billing Center Support can be reached at (866) 717 2692

How do I order supplies?

- ✓ Select the Resources tab in UPS Campus Ship
- ✓ Call the UPS Enterprise Accounts Support Desk at (800) 877 1497, be sure to reference your six digit UPS account number
- ✓ Email the UPS Enterprise Accounts Support Desk at Texas@UPS.com include your six digit UPS account number in the subject or body of your email

What if I need assistance with International shipments?

- ✓ Contact the UPS International Support Desk at (800) 782 7892
- ✓ Review UPS International Countries and Regulations : [UPS International](#)
- ✓ Access the UPS International Export Guide : [UPS TradeAbility](#)

What if I need assistance with Hazardous Material / Category A / Category B / Biological shipments?

- ✓ UPS Hazardous Material Support can be reached at (800) 554 9964
- ✓ Access the UPS Hazardous Materials Guide: [UPS HAZMAT](#)