

## **SHANNON EVANS, DSW, LCSW-S (She/Her)**

### **EDUCATION**

2015-2018 : DSW - Rutgers, The State University of New Jersey  
2005-2007 : MSW - Rutgers, The State University of New Jersey  
2000-2003 : BA, Communications - Rutgers, The State University of New Jersey

### **LICENSES / CERTIFICATIONS / TRAININGS**

- Licensed Clinical Social Worker- New Jersey and Texas
- Post-Graduate Certificate in Child/Adolescent Mental Health-Rutgers University
- Completion of Clinical Supervisor Course-Monmouth University
- Supervision in Field Instruction (SIFI)
- Dr. Sears Health & Wellness Coaching Certificate
- Certificate in Teaching and Learning in Medical Education-RUSM
- 2024 AMA Academic Coaching Implementation Workshop
- AAMC Careers in Medicine Workshop
- Undoing Racism PISAB

### **PROFESSIONAL EXPERIENCE**

#### **07/2025-09/2026, Houston City College**

*Lead Counselor, Counseling and Ability Services Southwest College*

- Provided supervision and leadership to four counselors and one administrative assistant.
- Engaged students in personal and academic counseling.
- Supported at-risk students via educational programming and individual meetings.
- Fostered relationships with stakeholders to provide holistic support to students.
- Liaised with community providers to connect students to longer term support when needed.

#### **09/2021-06/2025, Western Atlantic University School of Medicine**

**Western Drive, Freeport Grand Bahama, The Bahamas**

*Founding Assistant Dean, Pre-clerkship Student Affairs/Assistant Professor (Full Time).*

Responsible for establishing and managing the inaugural Student Affairs Department at a new international medical school.

*Student Advising and Support:*

- Created and implemented Academic Success Coaches (ASC) to provide holistic student support to all new students. ASCs provided personalized support to students to help them with their transition to medical school and The Bahamas.
- Built a Student Hub Canvas Course to provide a one-stop shop for all student support resources. This Course was used to provide ongoing support to students and staff.
- Collaborated with academic advisors to facilitate Student Support Conferences (SSC) for at-risk students. SSCs were student-centered and focused on identifying and enhancing student strengths to help maximize their academic performance.
- Created and implemented a university wide suicide prevention training utilizing the Columbia Suicide Severity Rating Scale to help identify and support community members in need.
- Collaborated with various departments (Center for Academic Success, IT, Library Resources, and the Diversity, Equity and Inclusion Committee) to build and facilitate orientation.
- Oversaw Student Conduct for the pre-clerkship campus.

#### *Supervision and Mentorship:*

- Led and mentored the pre-clerkship student affairs team, fostering an open environment where curiosity and professional growth were encouraged and supported.
- Established a collaborative environment where all team members were active participants in creating and assessing student affairs programs and processes.
- Encouraged team members to use a wellness and student-centered lens when supporting students.
- Supported the team in pursuing research and scholarship.

#### *Student Organizations and Events:*

- Oversaw the creation of the inaugural student government association.
- Collaborated with community partners to provide academic enrichment opportunities to students. For example, partnered with the Grand Bahama Soccer Club to provide an “Inspiration Station” for Women in Sports Day. WAUSM students created interactive activities focused on self-love, self-worth, and empowerment.
- Established the “White Coat Walk” where the entire WAUSM community welcomed new students. This event created opportunities for students to connect with their peers and faculty.
- Planned and executed the annual White Coat Ceremony.
- Established a student ambassador program.
- Advocated for student voices to be heard in governance, committees, and decision-making processes.

#### *Student Success Initiatives:*

- Led focus groups with high performing students to inform student retention programming.
- Collaborated with faculty on improving student engagement.
- Expanded ASC programming to include required faculty office hours and peer tutor sessions to help students improve help-seeking behaviors.

#### *Collaboration and Outreach:*

- Collaborated with the Admissions and Enrollment Management Team on prospective student events, campus tours, and conversion activities.
- Engaged with external partners to ensure that adequate housing, transportation, and medical resources were available to students.
- Established and maintained positive working relationships with government agencies (immigration, customs, road traffic, National Insurance Board) to create a smooth transition to the island for students.
- Member of multiple committees.
- Administrator for the Student Progress Committee.
- Vice President elect of the Faculty Senate.

#### **07/2016-09/2021, Ross University School of Medicine, Barbados**

**10315 USA Today Way, Miramar, Florida, 33025**

*Director, Barbados Wellness & Counseling Center 2018-2021 (Full Time)*

- Managed all aspects of a university counseling center, including but not limited to, strategic planning, policy development, quality assurance, outreach educational programming, development of an internship program, hiring, clinical supervision, and staff training and development.
- Provided mental health screenings, individual counseling, crisis intervention, health and wellness coaching, and coordination of care to medical students.
- Implemented a required suicide prevention program for 1<sup>st</sup> year medical students.
- Implemented wellness hikes in collaboration with the greater Barbadian community.
- Established a health & wellness coaching service line.
- Established and maintained working relationships with community providers and local hospitals.

*Counselor 2016-2018*

- Provided mental health screenings, individual counseling, crisis intervention, ADHD assessments, and coordination of care to medical students in Dominica, St. Kitts & Nevis, and Knoxville, TN.
- Established a counseling center in Knoxville, TN during a temporary campus relocation by creating policies, procedures, and relationships with community agencies to provide mental health services to medical students.

**10/2014-06/2016, William Paterson University, NJ**

**300 Pompton Road, Wayne, NJ 07470**

*Counselor (Full Time)*

- Provided mental health screenings, individual counseling, crisis intervention, and coordination of care to college students.
- Provided clinical supervision and training for graduate students.

**PRESENTATIONS**

**2026 Houston City College Data Summit, April 7, 2026**

*Engaging at-risk students with self-scheduling.*

**2025 Innovations in Medical Education Online Conference, February 6-7, 2025**

*Listening, Receiving, & Responding to Feedback: Core Competencies via Reflection and Improvisation.*