

Job Title	Client Service Coordinator/Social Worker - Home Care
Employer/ Agency	At Your Side Home Care
Job Description	<p>Job description: Are you a compassionate social worker or healthcare professional who thrives on building relationships, solving problems, and guiding families through important care decisions? We are seeking a dedicated Client Service Coordinator / Social Worker to serve as a trusted partner for clients and their families during times of transition and need.</p> <p>This is a field-based role ideal for someone who enjoys meaningful, face-to-face interaction and making a direct impact in clients' lives.</p> <p>Key Responsibilities</p> <ul style="list-style-type: none"> • Conduct in-home and facility-based client assessments • Identify care needs, risks, and appropriate service levels • Present care recommendations and complete start-of-care agreements • Develop and complete intake documentation and individualized care plans • Coordinate onboarding with scheduling teams • Manage transitions of care • Follow up with new and existing clients to ensure satisfaction and service continuity • Support families through decision-making with empathy and professionalism • <p><i>Success in this role requires more than qualifications — it requires the right mindset and heart. We're seeking a candidate who brings both expertise and genuine compassion.</i></p> <p>Ideal qualities include:</p> <ul style="list-style-type: none"> • Strong client service mindset • Responsive and attentive listener • Ability to navigate complex family dynamics • Patient and solutions-oriented • Strong follow-through and accountability • Counseling-based communication approach • Detail-oriented and highly organized <p>If you are passionate about helping families, enjoy working independently in the field, and want to be part of a mission-driven team, we'd love to connect with you. Apply today and help us make a meaningful difference in the lives of those we serve.</p> <p>Job Type: Full-time</p>

Qualifications	Qualifications <ul style="list-style-type: none"> • Bachelor’s Degree in Social Work (BSW), Master’s in Social Work (MSW), or related healthcare degree • 2+ years of experience in healthcare, home care, hospice, rehab, or case management • Prior social work experience required (senior care experience is a plus but not required) • Strong interpersonal and family communication skills • Ability to guide families confidently through care decisions • Experience with SwyftOps or similar technology systems preferred • Reliable Vehicle • Ability to pass a background check
Salary/Hours	Compensation & Benefits <ul style="list-style-type: none"> • \$50,000–\$60,000 annual base salary • Performance-based bonuses and incentives • Mileage reimbursement • 401(k) • Paid Time Off (PTO) • 100% employer-paid health insurance after 90 days
Address	2400 Augusta Dr, Suite 260
City, State, Zip	Houston, TX 77057
Contact Person	Rudy Wrabel, Owner
Telephone Number	713-337-1133
Fax Number	713-337-1136
Email Address	rudy@atyoursidehomecare.com
Application Method	Email resume to rudy@atyoursidehomecare.com
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

UNIVERSITY of **HOUSTON**
GRADUATE COLLEGE of SOCIAL WORK