

Job Title	MEDICAL CASE MANAGER
Employer/ Agency	AVENUE 360 HEALTH AND WELLNESS
Job Description	The Medical Case Manager performs client-centered services that link People Living With HIV (PLWH) patient population clients with health care, psychosocial and other services including the coordination and follow-up of medical treatment and counseling. This position performs comprehensive assessments and reassessments, develops individualized comprehensive service plans, conducts service plan implementation and periodic evaluation, performs client advocacy, and reviews service utilization.
Qualifications	<p>Duties and Responsibilities:</p> <ul style="list-style-type: none"> • Conducts comprehensive client assessments and diagnosis at intake and, at minimum, six (6) month intervals to determine social work treatment needs. • Establishes specific clinic or program treatment goals such as (1) developing communication patterns with members of other disciplines, and (2) determining priorities for services and the method of services (whether in areas of direct services, consultation, or participant teaching). • Develops an individualized service plan in collaboration with the client and/or members of the client's support system within ten (10) days of the comprehensive assessment to establish goals for addressing crisis, short-term, and long-term identified issues. • Communicates with others (internally and externally) to provide, exchange, or verify information, answer questions, and address issues of clients. • Documents services provided in client records, the Centralized Patient Care Data Management System (CPCDMS) database, and other database systems as instructed. • Ensures data is entered into database systems within prescribed timeframes to satisfy requirements for chart closure and service billing requirements. • Compiles and analyzes data for weekly, monthly, quarterly, and annual reports as scheduled or as requested. • Participates in, at minimum, four (4) hours of individual and group clinical supervision activities each month. • Attends at least one (1) Joint Prevention and Care Coordination meeting each year. • Keeps abreast of new knowledge and techniques related to the practice of social work and new medical treatment modalities. • Maintains knowledge of internal and external service-related resources. <p>Education, Licensure/Certification:</p> <ul style="list-style-type: none"> • Must be a Licensed Master Social Worker (LMSW) licensed by the State of Texas. • Certified Application Counselor (CAC) certification must be obtained within 90-days of hire <p>Experience, Skills/Abilities Related Requirements:</p> <ul style="list-style-type: none"> • Two (2) years volunteer or paid experience in the provision of social work services to individuals living with infectious/communicable

	<p>diseases, in particular HIV/AIDS clients, is highly desired.</p> <ul style="list-style-type: none"> • Experience with or knowledge of Ryan White initiatives is desired. • Must possess excellent oral and written communication skills. • Must be proficient in Microsoft Office Suite applications; experience with the CPCDMS and EHR database systems is also desirable. • Bilingual in English and Spanish highly desired. • The minimum number of continuing education (CE) hours to maintain licensure must be obtained annually. • Participation in trainings required by the funding source and agency must be satisfied as designated. <p>Continuing Education and Training Requirements:</p> <ul style="list-style-type: none"> • Participates in trainings required by the agency, funding source(s), and/or as required by licensure if applicable
Address	2150 W. 18 th Street
City, State, Zip	Houston, TX 77008
Telephone Number	(713) 426-0027
Application Method	ONLINE: Medical Case Manager (Heights) @ Avenue360 Health and Wellness
Opening Date	Immediately

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