

Job Title	Director of Client Services
Employer/ Agency	Daya Inc.
Job Description	The Director of Client Services will lead the client services team in providing professional counseling and comprehensive case management to survivors of domestic violence and sexual assault. This position will oversee counseling and advocacy services, ensuring all services are timely, trauma-informed, culturally responsive, and client-centered. The Director will supervise onboarding and ongoing training of client services staff, ensure equitable caseload distribution, and provide strategic input on program development and resource allocation. They will assign clients, lead team meetings, present case trends and outcomes to stakeholders, and manage partnerships with collaborating organizations. The Director will review and approve client financial assistance, ensuring compliance with eligibility, documentation, and funding guidelines. As a licensed practitioner, this role will provide domestic violence counseling. This position plays a critical leadership role in maintaining service quality, supporting staff development, and advancing Daya's mission
Qualifications	<ul style="list-style-type: none"> - Active Licensure in Counseling Required (LPC, LPC-S, LCSW, LMHC, LMFT) required - 3+ years of counseling experience required - 2+ years of experience in leadership/management required
Salary/Hours	75,000-85,000 9:00am-5:00p,
City, State, Zip	Houston, TX 77042
Contact Person	Sabrena@dayahouston.org
Telephone Number	346-490-2286
Email Address	HR@dayahouston.org
Application Method	Apply Here: https://www.dayahouston.org/job-opportunities
Opening Date	Immediately

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