UNIVERSITY of HOUSTON GRADUATE COLLEGE of SOCIAL WORK

Date Posted: 8/2025

Job Title	Housing Case Manager: Congregate Housing
	0 0 0
Job Description	We are seeking a dedicated and compassionate Case Manager to join our team, working in collaboration with the Houston Housing Authority (HHH) in a project that combines Integrated Healthcare with the Housing First model. This position provides intensive case management and crisis intervention for chronically homeless individuals with dual diagnoses of substance use disorders and serious mental illness. The ideal candidate will be well-versed in evidence-based therapeutic modalities and will work closely with an interdisciplinary team to ensure clients receive comprehensive support. Key Responsibilities: Provide intensive case management services to individuals in the Congregate Housing program, addressing both housing stability and healthcare needs. Collaborate with the interdisciplinary team, including healthcare professionals, to ensure holistic care for individuals with co-occurring substance use and mental health disorders. Utilize the Transtheoretical Model and Motivational Interviewing to support client engagement and behavior change. Apply Cognitive Behavioral Therapy (CBT) techniques for clients with Major Depressive Disorder (MDD), Bipolar Disorder, Anxiety Disorders, and Substance Use Disorders. Facilitate or co-facilitate client groups to encourage peer support and personal development. Maintain complete and accurate electronic and paper records for each client, including medical records in EPIC, while adhering to agency compliance standards. Assist clients in navigating healthcare systems, securing community resources, and accessing benefits. Provide crisis intervention and develop individualized treatment plans tailored to the client's specific needs. Document all case management activities in a timely and professional manner, following agency policies and procedures.
Qualifications	 Bachelor's degree in Social Work, Psychology, Sociology, or a related field with at least two years of case management or social service experience. An advanced degree in Social Work or Counseling is preferred. Experience working with individuals who have dual diagnoses, particularly substance use disorders and serious mental illness, is strongly preferred. Strong knowledge of evidence-based practices, including Motivational Interviewing, the Transtheoretical Model, and CBT. Proficiency in electronic medical record systems, particularly EPIC, is a plus. Excellent communication and interpersonal skills, with the ability to work effectively with a diverse team and population. Ability to maintain professional boundaries and a nonjudgmental attitude while working with clients facing significant challenges.

Salary/Hours	Full-time
Application Method	https://www.searchhomeless.org/job/housing-case-manager-congregate-housing/
Opening Date	Immediately

To post a job opportunity or if your response to this job posting results in successful employment, please email the GCSW Office of Alumni and Career Services at mswjobs@central.uh.edu with the hiring details of your new job opportunity. Thank you.

UNIVERSITY of HOUSTON
GRADUATE COLLEGE of SOCIAL WORK